



ERP Solutions From xwave and Oracle

Companies wanting to implement an Enterprise Resource Planning (ERP) solution may well find the process daunting: the planning, execution, follow-up maintenance, and regular upgrades. It is a considerable investment of time and effort—and can significantly strain IT resources. **xwave** and Oracle can help. **xwave** is a large full-service solutions provider. Oracle is a global leader in ERP delivery. Together, we provide clients in a range of industries with end-to-end ERP support—and business peace of mind.

xwave's PeopleSoft Practice

xwave is an Oracle Certified Partner, and has on staff a team of more than 60 dedicated Oracle consultants. We invest heavily in training to ensure exceptional expertise in all things Oracle, including PeopleSoft Enterprise and J.D. Edwards EnterpriseOne products. We have over a decade of experience installing and managing a full array of Oracle applications (including **xwave's** own PeopleSoft Enterprise and J.D. Edwards's World modules). In addition to highly specific technical and functional knowledge, we offer unsurpassed project management and change management expertise. Our refined implementation methodologies and best practices enable results-driven solutions, delivered on time and on budget, with minimal business interruption or risk.

Pre-implementation

An integrated Oracle team of functional and technical experts begins by carefully assessing your current business requirements. Following a detailed analysis, we recommend an implementation

strategy that best meets your specific needs.

Pre-implementation services include:

- fit gap analysis
- strategic planning
- technology infrastructure planning
- requirements definition
- impact assessment
- security assessment
- business process re-engineering

Implementation

During implementation, our project team—led by an **xwave** senior ERP consultant—works quickly and efficiently in a pre-determined manner that is most convenient for you. Our goal is not only to implement a targeted solution, but also to equip you with knowledge that helps you get the most business benefit from the technology.

Implementation services include:

- project management
- system configuration
- data mapping and conversion
- prototyping
- application customization and optimization



- custom report writing
- web enablement
- integrated systems testing

Post-implementation

xwave is an end-to-end provider; as such, we deliver complete post-implementation support. That includes help and advice; the elimination of any wrinkles; and the installation of future upgrades.

Post-implementation services include:

- end-user and expert-level training
- first-and second-level support
- full upgrade solutions
- problem escalation/emergency response procedures
- supplemental resources

About **xwave**

xwave is a business solutions provider, with 1500 professionals in locations across North America.

xwave has three service lines: Integration, Infrastructure and Fulfillment solutions. These areas offer clients a broad delivery capability: the organization provides end-to-end solutions that encompass systems integration and software engineering through to infrastructure services and hardware delivery.

For more information:

Visit our web site at

www.xwave.com

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Or contact your local **xwave** office in Newfoundland; Nova Scotia; New Brunswick; Prince Edward Island; Ontario or the United States.

