



Advanced Technology and Solutions

IS Optimization Practice

The Infrastructure (IS) Optimization Practice helps customers evaluate, design and build their IT infrastructure to maximize the value of their IT investment. As part of **xwave's** Advanced Technologies and Solutions Team the IS Optimization Practice provides specialized services focused on major components of the IT organization.

Description

Most organizations today have an infrastructure that has evolved over time, changing with corporate acquisition, restructuring and growth; very few have a planned infrastructure that is mapped to support the organization's business goals. As a result there are often inefficiencies both in the design and operation of the IT infrastructure leading to increasing pressure to invest further in hardware or software, or creating a "Technology Divide" between what the business requires to move forward, and what IT can afford to invest in and manage to maintain the operational status quo.

xwave's IS Optimization Practice is one of three specialized practice areas within the Advanced Technology and Solutions Team. The focus of the IS Optimization is to:

- Help customers understand their current infrastructure environment
- Design an infrastructure that will synchronize the IT investment with the organization's business objectives
- Build the infrastructure to maximize the value of the IT investment

xwave's IS Optimization Practice can help your organization align its IT investment with its business goals.

Service Areas

The IS Optimization Practice has four primary service areas, using proven methodologies and experience to optimize an organization's IT infrastructure.

Microsoft Infrastructures

Microsoft is the dominant operating system in the corporate environment today, and is constantly undergoing change. The *Microsoft Infrastructures* area focuses on providing three core services to clients:

- Windows Server 2003 Installation and Migration
- Exchange 2003 Installation and Migration
- End-user infrastructure refresh

Each of these services are based on leveraging **xwave's** extensive experience and the latest information available to Microsoft's top tier partners.

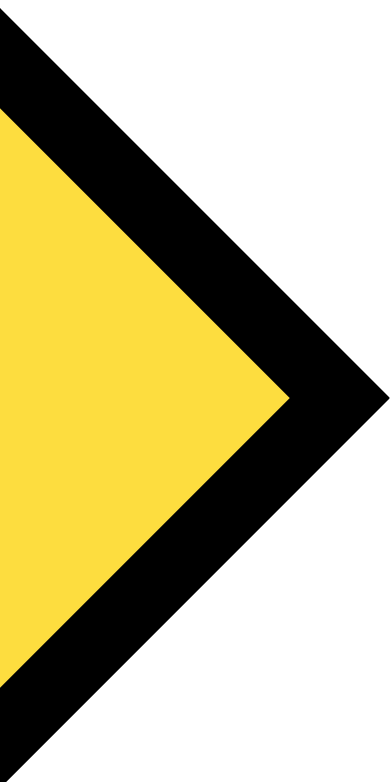
Consolidation

The *Consolidation* service offering helps clients create a more cost effective environment for their servers, storage and data by allowing clients to achieve savings in overall TCO and increase the value they receive from their investment in IT infrastructure. Consolidation services are focused on:

- Server Consolidation
- Storage Consolidation
- Data Centre Consolidation



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IP Communications

The *IP Communications* service offering is designed to assess, blueprint and implement a complete Customer Premise (CPE) based Voice over IP solution for clients. Based on industry-leading technologies, this service provides clients with a complete, converged data and voice network.

IT Infrastructure Strategic Planning

The *IT Infrastructure Strategic Planning* service area helps clients develop a strategic roadmap of required technology investments to reach their business goals, and aligns internal operational processes to ITIL best practices. IT Infrastructure Strategic Planning focus areas include:

- Core Technology Program
- ITIL Operational Assessment

By completing a cross-technology investigation and mapping the services they provide back to the business needs of the organization a Core Technology Program provides an excellent way to synchronize an organization's IT infrastructure to its business requirements.

About the Team

xwave's IS Optimization Practice is comprised of senior technology and business professionals with skills and experience in all major components of planning, designing, building and running IT infrastructure. Some of the major technology specializations and certifications include:

- HP
- IBM
- SUN
- Microsoft
- Cisco
- ITIL
- Other – Linux, VMWare, Veritas, 3Com

Results

Utilizing the services offered through the IS Optimization Practice brings the best that **xwave** has to offer to the table to address your business challenges. The team also leverages the greater plan, build, design and operate skills of **xwave's** Infrastructure Services and Delivery units to deliver the best solution possible for your business.

Summary

xwave's IS Optimization Practice helps customers evaluate, design and build their IT infrastructure to maximize the value of their IT investment. Leveraging the combination of senior technology and business consulting skills, the IS Optimization Practice can help your organization effectively synchronize your IT investment to your business goals.

About xwave

xwave is a business solutions provider with 1500 professionals in locations across North America.

xwave offers services in three key areas: Integration, Infrastructure and Fulfillment Solutions. We are focused on providing end-to-end solutions from systems integration and software engineering, right through to infrastructure services and product fulfillment.

For more information:

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Or contact your local **xwave** office in Newfoundland, Nova Scotia, New Brunswick, Prince Edward Island, Ontario or the United States.

