

# xwaveEMR

## Why an ASP?

### The advantages of an ASP electronic medical record

**xwaveEMR** is an ASP—application service provider—solution. That means that rather than operate as a stand-alone system within your practice, the software is delivered to you as a web service via a secure Internet channel through the eHealth Ontario ONE<sup>®</sup> network.

**xwaveEMR** is the only solution in Ontario to give physicians ASP access to GE Healthcare's Centricity<sup>®</sup> Practice software. Developed by physicians and relied on by 30,000 users worldwide, the software has been customized for the Ontario market and is OntarioMD funding-eligible.

#### An all-in-one EMR—site assessment, training, updates, 24/7 support

**xwaveEMR** is a turnkey solution. You don't require additional special servers or equipment to operate it. That's because **xwave** runs and manages it for you. We support the solution with online self-help tools and a 24/7 helpdesk.

We provide a full suite of services to get your practice up and running quickly. We'll assess your practice prior to adoption; train your staff; update the software as needed, and ensure information within the EMR is maintained to current legislative standards. We also offer a number of related services, such as data conversion (digitizing your paper documents to make them EMR-compatible); creating customized electronic forms or reports you might need for your practice; and developing interfaces to other applications such as hospital information systems.

As an ASP, **xwaveEMR** offers you measurable advantages over stand-alone solutions:

- Your initial EMR investment is lower.
- You don't need to hire in-house IT support.
- There's no need for special infrastructure such as hardware or supporting applications.
- You can change and expand the solution quickly and easily, adding new users and locations, for instance, through a single phone call to **xwave**.

#### Anytime / anywhere access to patient information

Caring for patients isn't nine-to-five work and typically doesn't revolve around one provider or location. **xwaveEMR** makes patient records—current health histories, lab results, allergy information, prescription profiles—accessible to relevant providers (in the office; on call) wherever Internet access is available.

#### Records that are safe and secure

**xwaveEMR** is deployed through the eHealth Ontario ONE Network, a secure Internet channel designed specifically for transmitting sensitive health information. While you retain ownership of that information, ONE's redundant data centres protect it and ensure that, in the event of theft or fire at your practice, records that might otherwise be lost are kept safe and secure.

#### Built-in connectivity to other healthcare providers

**xwaveEMR** connects more readily with external healthcare systems—labs, hospitals, other physicians—because the solution is Internet-based and meets prescribed standards like H17.

In the Toronto area, the **xwaveEMR** in a 25-physician family health team (FHT) has been successfully integrated with a local community hospital. Approximately 1,700 messages per week, from diagnostic reports to admit-discharge-transfer notifications, are sent from the hospital to the corresponding FHT physicians. Information that once took three to eight days to deliver is now available in five minutes.

### **xwaveEMR: Making change easier for primary-care physicians**

It's been said by one doctor that adopting IT in a healthcare setting is like trying to run while tying your shoes. Doctors are busy, and the fact that their medical processes revolve around the well-being of people can make changing those processes more daunting. An ASP solution like **xwaveEMR** helps overcome the challenge of managing IT-related change by minimizing it. **xwave** looks after your EMR, leaving you more time to look after patients.

### **xwave Healthcare**

**xwave** Healthcare is one of the largest and longest-serving healthcare-consulting practices in Canada. Winner of two ITAC-Health awards—Company of the Year (2006) and Project Implementation Team of the Year (2008)—the practice draws from almost 40 years of experience and over 300 medical, technical and business consultants all guided by a Medical Advisory Board of physicians who provide direction and counsel on a voluntary basis. Together they develop solutions and services that connect providers with patients and promote efficiency across the entire continuum of care.

### **About xwaveEMR**

**xwaveEMR** provides Ontario physicians with secure web-based access to GE Healthcare's award-winning Centricity Practice software. Developed by physicians, the software provides one of the most mature EMRs available and is relied on by approximately 30,000 clinicians worldwide. **xwaveEMR** is the only EMR to customize Centricity® products for the Ontario healthcare market and make it available in a hosted, application service provider (ASP) format; the solution is funding-eligible by OntarioMD.

**“ The ASP offering is one of the reasons we chose xwave. ”**

*Dr. David Daien  
General Practitioner, Mississauga, ON*

**“ Patient records are more secure in this model than they would generally be in a local solution ”**

*Dr. Mark Wilkinson  
General Practitioner, Stratford, ON*

### **Contact Us**

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