



Emergency Health Information System

Provincial Health Department/Ministry

A Provincial Health Department/Ministry required a system to process claims for trips by private ambulance operators in the province and to record patient information to increase accountability to the service. The system would have to track licensing and training requirements for ambulance attendants and the services they provide.

xwave developed an Emergency Health Information System to receive, adjudicate and pay claims for ambulance operators. The system also records patient information which is used to monitor quality of service and to improve procedures.