



Enterprise Value Management for Primary Healthcare Delivery

Provincial Nurses Association

A Provincial Nurses Association wanted to identify the benefits available through the introduction of a nurse practitioner role in the primary healthcare delivery model in the province.

xwave was engaged to assist the Nurses Association in developing a value management (benefits realization) framework. Stakeholders from the service provider community, the Nurses Association, the Provincial Health Department, and the Regional Health Authorities participated in the process thereby increasing accountability. Through a series of key informant interviews and workshops, **xwave** prepared a Results Chain™ that linked the critical initiatives, outcomes, and risks, and developed a roadmap of integrated projects that would be required for the introduction of nurse practitioners to the primary healthcare delivery model in the province.

A benefits model, evaluation framework, delivery model, and costing model were developed to provide a structure for implementation and benefits evaluation. This work has since moved the Province forward to the point of passing legislation.