



IT Outsourcing

Regional Hospital Authority

A large multi-facility Regional Hospital Authority required an IT outsource partner to achieve their corporate IT goals of increased integration, patient access and patient safety, and providing full operational support to all applications and infrastructure.

xwave was chosen as the outsource partner to provide application maintenance, application development & system integration, network management, operations and security management, DBA, desktop and peripheral support, help desk, project management and architecture design.

Services are provided 7 days a week, 24 hours a day. Systems supported are at the very core of patient care and the ability of doctors to deliver their services. Business areas supported include: overall patient care, ancillary services, clinical, laboratory, research, administration, outpatient care and other hospital services.