

Oracle Practice Overview

As an Oracle Certified Partner, **xwave** prides itself on long-term client relationships, a practical approach to project engagements, and a passion for customer satisfaction.

Introduction

ERP consulting is one of the key service offerings of **xwave**. We began working with Oracle's PeopleSoft and J.D. Edwards suite of products in 1996 and we continue to deliver robust, cost-effective solutions for our clients.

Our experience in implementations, upgrades, and application management outsourcing ensures you get maximum return on your investment in the shortest possible time. We understand both the PeopleSoft and J.D. Edward's application suites and we understand the long-term impact of decisions made today. We use our expertise and experience to give you the value you want and ensure effective analysis of your corporate information.

Our People

We have a core team of more than 60 highly trained Oracle PeopleSoft and J.D. Edwards practitioners. Our consultants have functional and technical expertise in the Human Capital Management, Financials, Supply Chain Management and Student Administration suites. We also have extensive experience integrating Oracle with existing applications to deliver a complete solution.

Our Oracle team is supported by a comprehensive group of IT consultants that complement our

service offerings. **xwave's** specialists in Business Intelligence, eBusiness Application Development, Infrastructure and Network Management, and Security allow us to offer a full suite of ERP services and tailor management solutions to each unique situation.

Our Services

The Oracle Practice is an end-to-end solutions provider. Our consultants bring experience to projects that will guide you from the planning phase, right through to implementation. We also ensure your continued success by providing a full range of post-implementation services. Our key Oracle service offerings are:

Full Service Provisioning

We have the knowledge and resources to host your Oracle ERP applications.

Implementation and Integration

We deliver full lifecycle management for Oracle ERP implementation projects.

Application Management

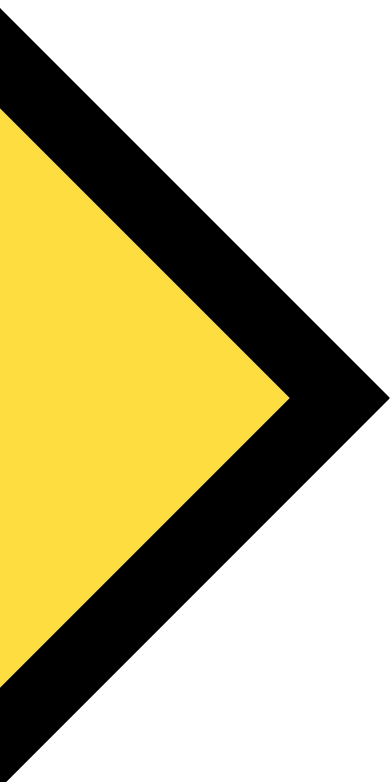
We provide you with a full suite of post implementation services.

PeopleSoft Upgrade Services

We have teams and a lab environment ready to address your Oracle upgrade requirements.



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Supplemental Resourcing

We provide consultants with specific expertise to complement your teams.

Full Lifecycle Specialists

We understand the theory behind the implementation but, more importantly, we understand the practical side of business. Our knowledge of what is required in an implementation goes beyond the theory; it is based on our years of experience as full lifecycle specialists.

We understand that you have to use your system long after its implementation. It has to be robust and maintainable into the future. We are committed to helping you manage your application throughout its lifecycle.

xwave Advantage

We not only provide Oracle expertise to our clients, we manage our own business using both Oracle's PeopleSoft Enterprise and J.D. Edwards World. We have unique insights into customer requirements because we use Oracle everyday.

We can provide the resources you need to deliver a successful Oracle solution. We invest heavily in training to ensure that our clients receive the best advice, support and implementation practices. At the same time, we remain flexible to work within your structure and with your existing systems and methods.

Methodology

We have a structured approach to ERP implementations that ensures your installation is successfully implemented.

Our proven multi-stage process has evolved as we learn from our previous experiences. To deliver a consistent quality service we follow these steps:

- Plan
- Design
- Build
- Operate

We employ the *xWay* project management framework to ensure our client's expectations are met or exceeded. Our implementation methodology and *xWay* are designed to reduce the risk and complexity around the implementation or upgrade and ensure best practices are consistently followed.

Contact Us

xwave offers services in three key areas: Integration, Infrastructure and Fulfillment Solutions. We are focused on providing end-to-end solutions from systems integration and software engineering, right through to infrastructure services and product fulfillment.

xwave is a business solutions provider, with 1500 professionals in locations across North America.

For more information:

Visit our web site at

www.xwave.com

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In the USA 1-800-566-9772

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Or contact your local **xwave** office in Canada or the United States.

