

Oracle's PeopleSoft and J.D. Edwards Upgrades

Do you want to maximize the benefits of your Oracle investment? An upgrade is an opportunity to explore the new capabilities and efficiencies delivered in the latest product release. Whether you want to exploit the latest available functionality, or simply ensure your existing functionality remains stable to support your ongoing business needs, **xwave** can help.

Our Knowledge

The **xwave** Enterprise Resource Planning (ERP) Practice is ready to tackle your upgrade requirements and challenges. Our team is ready to put their knowledge of the latest Oracle applications to work for you. We have both functional and technical expertise covering the full suite of Oracle's PeopleSoft Enterprise and J.D. Edwards EnterpriseOne modules that allows us to undertake any upgrade, from the simple to the very complex.

Our functional staff can help you understand how the functionality introduced in each new release can meet your evolving business needs.

Our Oracle trained and certified staff understands the techniques of an upgrade and will help you plan for a successful deployment of the upgraded Oracle application.

Approach

We believe that planning avoids rework. Planning is one of the key stages in any successful upgrade or implementation. We will work with you to help you plan for the known and unknown. That's right, the unknown. We strive to consider every possibility and prepare a contingency plan to ensure no small

problem significantly impacts your upgrade.

We will analyze your current installation and provide you with an understanding of customizations and technical infrastructure changes required, and an overall estimate of the upgrade costs and efforts before we begin. We will ensure you understand the size and scope of such an upgrade. Our goal is to work with you through the upgrade process and keep you informed every step of the way.

The Technology Lab

We have established an Oracle technology lab where we can access the latest Oracle applications, without impacting your environment. We can review your current setup and examine the potential challenges you may face.

In this lab we have reviewed the new technical models. We have optimized the performance of our system and we have tackled many connectivity issues. Learning from this lab helps us maximize your system's efficiency in minimal time.

This lab also offers our clients their first look at the latest Oracle applications.



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Staying Current

We have also implemented a Patch Management Strategy at **xwave**. This is our commitment to provide you with the most up to date application possible. We constantly monitor any new patches released by Oracle and apply them to our projects to ensure that we are running a current application. We also do this for our clients to ensure they receive maximum benefit from their system.

What We Deliver

If you choose **xwave** as your upgrade partner, you can be sure that our resources will dedicate their time and expertise to your project. As an Oracle Certified Partner, we are recognized as a firm that provides its clients with excellent service and maximum return on their investment through our knowledge and experience.

We will ensure you receive the following:

- Impact Assessment
- Upgrade Readiness Report
- Detailed Project Plan
- Successful Upgrade

We offer peace of mind. We provide you with the knowledge you need to understand the impacts of your upgrade, the timeframe for completion and the benefits you will realize once the upgrade is completed. If you trust your upgrade project to **xwave**, we will take care of the rest.

Contact Us

xwave offers services in three key areas: Integration, Infrastructure and Fulfillment Solutions. We are focused on providing end-to-end solutions from systems integration and software engineering, right through to infrastructure services and product fulfillment.

xwave is a business solutions provider, with 1500 professionals in locations across North America.

For more information:

Visit our web site at

www.xwave.com

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Or contact your local **xwave** office in Newfoundland; Nova Scotia; New Brunswick; Prince Edward Island; Ontario or the United States.

