



Telehealth Strategy

Provincial Health Department/Ministry

A Provincial Health Department/Ministry needed an overall strategy designed to meet the needs of clients in all regions of the province, reflect existing telehealth initiatives, and complement new priorities and directions of the Ministry.

xwave was asked to develop a strategic plan for provincial telehealth. The plan was the first of a number of phases in the total project. Consultations were held using group and individual interviews with government officials and a wide range of stakeholders. The objectives of this assignment were to develop a plan, which would:

- Harmonize with the new delivery health care delivery mechanisms announced by the Ministry of Health.
- Be compatible with the Information Technology and Infrastructure plan of the organization.
- Capitalize on strengths of telehealth initiatives already in place in the province and support successful telehealth projects.
- Be supportive of local initiatives.

The plan was tabled with officials of the Ministry and is expected to be followed by the development of an operational plan.